

COVID HOTLINE



01904 666404

Anyone who is showing Covid19 symptoms must stay at home. They should follow the government guidance and get a test.

Please call the Covid Hotline if:

- Your child is showing any of the Covid19 symptoms
- Someone in the household is showing symptoms or has tested Covid19 positive and the house members now have to isolate
- The household has to isolate for other reasons (e.g. upcoming operation)

To report the results of a Covid19 test (either positive or negative), please email positivecovid@fulford.york.sch.uk as soon as possible.

Covid19 symptoms:

- **high temperature**
- **a new, continuous cough**
- **a loss or change to your sense of smell or taste**

For non-Covid related illness and other issues, please call the school on 01904 633300 or the Sixth Form on 01904 666406.

For more information on Covid19, please visit the school website.

A reference guide for parents and school / setting staff (as of 16th September 2020)

What to do if...	Action Needed	Return to school when....
<p>... my child has developed one or more Covid-19 symptoms:</p> <ul style="list-style-type: none"> • a new continuous cough • a high temperature • a loss of, or change in, normal sense of taste or smell (anosmia) 	<ul style="list-style-type: none"> → Do not come to school or setting → Contact school or setting to inform us → Child to get a test via nhs.uk online or by calling 119 → Members of the household should self-isolate for 14 days. See Stay at Home guidance → Inform the school or setting immediately about the test results → If after 10 days, your child still has a temperature they should continue to self-isolate and seek medical advice 	<p>...the test comes back negative or a period of 10 days has passed since the symptoms started, the child feels well and does not have a temperature.</p>
<p>... my child tests positive for Covid -19</p>	<ul style="list-style-type: none"> → Do not come to school or setting → Contact school or setting to inform us → Agree the earliest date for the possible return (minimum 10 days) → Members of the household should self-isolate for 14 days. See Stay at Home guidance 	<p>...10 days have passed since symptoms began, even if they still have a cough or loss of taste/smell (these symptoms can last for several weeks) AND the child feels well</p>
<p>... my child tests negative</p>	<ul style="list-style-type: none"> → Contact school or setting to inform us → Discuss when your child can come back (same day/ next day) → Subject to the following: <ul style="list-style-type: none"> • everyone they live with who has symptoms tests negative • everyone in their support bubble who has symptoms tests negative • they are not a contact of a confirmed case • they are well – if they feel unwell, stay at home until feeling better 	<p>...the test comes back negative</p>
<p>... my child is ill with symptoms not linked to Covid-19</p>	<ul style="list-style-type: none"> → Contact school or setting to inform us → Ring on each day of illness 	<p>...after 48 hours following the last bout of sickness or diarrhoea (as per the attendance policy).</p>
<p>...someone in my household has Covid-19 symptoms</p>	<ul style="list-style-type: none"> → Do not come to school or setting → Contact school or setting to inform us → Members of the household should self-isolate for 14 days. See Stay at Home guidance → Household member to get a test via nhs.uk online or by calling 119 → Inform the school or setting immediately about the test results 	<p>...the test comes back negative</p>
<p>... someone in my household tests positive for Covid-19</p>	<ul style="list-style-type: none"> → Do not come to school or setting → Contact school or setting to inform us → Agree the earliest date for the possible return (minimum 14 days) → Members of the household should self-isolate for 14 days. See Stay at Home guidance 	<p>...my child has completed 14 days of self-isolation.</p>

OFFICIAL

<p>... NHS test and trace has identified my child as a close contact of a confirmed positive case</p>	<ul style="list-style-type: none"> → Do not come to school → Contact school to inform us → Agree the earliest date for the possible return (minimum 14 days) 	<p>...my child has completed 14 days of self-isolation.</p>
<p>... NHS test and trace has identified a household member (not my child) as a close contact of a confirmed positive case</p>	<ul style="list-style-type: none"> → The household member must self-isolate for 14 days → Child can continue to attend school 	<p>...child(ren) can continue to attend school.</p>
<p>...my child has been identified as a close contact of a confirmed positive case within school</p>	<ul style="list-style-type: none"> → You will receive a letter of notification from school → Child must not come to school → Support your child at home with any remote education provided by your school. → Your child will need to self-isolate for 14 days. → Other siblings may continue to attend school 	<p>...my child has completed 14 days of self-isolation.</p>
<p>... my child's sibling at another school has been sent home to self-isolate due to being a contact of a confirmed positive case in their school</p>	<ul style="list-style-type: none"> → The sibling must self-isolate for 14 days → Child(ren) at this school can continue to attend. 	<p>...child(ren) can continue to attend school.</p>
<p>... my child has travelled abroad from a country or territory that is NOT one of the exempt list of countries. (i.e. they need to self-isolate after returning from this country).</p>	<p>If returning from a destination where quarantine IS needed please see full travel guidance:</p> <ul style="list-style-type: none"> → Minimum of 14 days self-isolation for all those who travelled. → Contact school to inform us you are back in the country and we will agree an earliest date for possible return to school 	<p>... the quarantine period of 14 days has been completed.</p>
<p>... my child has travelled abroad from a country or territory that IS one of the exempt list of countries. (i.e. they do NOT need to self-isolate after returning from this country).</p>	<p>If returning from a destination where quarantine is NOT needed: Check the current Exempt Countries and Territories list to confirm the country you have travelled from or through is on the exempt list. Ring school to inform us you have returned to the UK and agree a return date to school.</p> <ul style="list-style-type: none"> → 	<p>...you have informed the school or setting office of your return (they may ask you a few questions about your travel).</p>
<p>...I have travelled from a country that requires us to quarantine (but my child didn't travel).</p>	<ul style="list-style-type: none"> → As long as you do not have/ have not had symptoms in the last 14 days, your child can continue to attend school. → The person who has travelled MUST NOT leave the house, including to do pick-ups and drop offs 	<p>...child(ren) can continue to attend school.</p>
<p>...we have received medical advice that my child must resume shielding</p>	<ul style="list-style-type: none"> → Do not come to school. → Contact school to inform us. → Shield until you are informed that restrictions are lifted and shielding is paused again. 	<p>... school inform you that restrictions have been lifted and your child can return to school again ...you receive medical advice that your child may return to school.</p>

<p>...I am unable to get a test for someone in the household who has symptoms.</p>	<p>→ If you are unable to get a test, your child and anyone they live with must continue to self-isolate for 14 days. Anyone in your support bubble must also stay at home.</p>	<p>... the child has completed 14 days of isolation.</p>
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